

Corporate Profile

Hitachi Solutions



Hitachi Solutions Group

Hitachi Solutions, Ltd.
Hitachi Solutions East Japan, Ltd.
Hitachi Solutions West Japan, Ltd.
Hitachi Solutions Create, Ltd.
Hitachi Solutions Technology, Ltd.
Hitachi Solutions America, Ltd.
Hitachi Solutions Canada, Ltd.
Hitachi Solutions Europe Ltd.
Hitachi Solutions Germany GmbH
Hitachi Solutions India Pvt. Ltd.
Hitachi Solutions Asia Pacific Pte. Ltd.
Hitachi Solutions (Thailand), Ltd.
Hitachi Solutions Philippines Corporation



For Collaboration to Inspire Wonder.

Digitalsolution

 **Hitachi Solutions, Ltd.**

Head Office
4-12-7 Higashishinagawa, Shinagawa-ku, Tokyo 140-0002, Japan Tel:+81-3-5780-2111
<https://www.hitachi-solutions.com>

Published April 2024

 **Hitachi Solutions, Ltd.**

Deliver new perspective of globalization and digitalization to all.

Accelerate collaboration that inspires revolution.

Build societies in which new values can be enjoyed by everyone.

Highly-productive corporate activities

Greater convenience in shopping and use of transport

Healthy diets with safe farm goods

Crimeless society where privacy is upheld

Comfortable services that satisfy customers

Disaster-resistant society

Society where technology is succeeded and regional vitalization progresses

*Digit***a**/Solution

Hitachi Solutions provides digital solutions through identifying the essential issues together with customers and seeking to resolve them promptly and flexibly while incorporating diverse knowledge and ideas.

We collaborate with our customers and partners to deliver new values, experiences, and wonder that will open up the next society.

We aim to realize a society that can continuously grow through collaboration with customers.

Based on the overall strength of the Hitachi Group and our accumulated stock of technologies and know-how, we provide digital solutions through collaboration with our customers and partners.

A Sustainable Growing Society

Highly-productive corporate activities

Healthy diets with safe farm goods

Greater convenience in shopping and use of transport

Crimeless society where privacy is upheld

Society where technology is succeeded and regional vitalization progresses

Disaster-resistant society

Comfortable services that satisfy customers

Customers

Business front knowledge

Hitachi Solutions

Knowledge of digital technology

- AI
- Cloud
- Big Data
- IoT/M2M
- RPA
- Digital marketing
- Smart manufacturing
- Workstyle innovation
- Connected mobility
- Smart City & Location Intelligence
- Business collaboration
- Security
- Digital acceleration

Human resources endowed with high-level technologies

- Data scientist
- Business system analyst
- White hacker

Acquisition of cutting-edge information and development of cutting-edge products and solutions

- Utilization of the liaison center in Silicon Valley, United States

SI business, products and services cultivated to date

- Ability to develop systems and project management that are high quality and highly reliable
- Diversified products and services
- Experience in a wide range of business categories and work
- Global office

Realizing new value through collaboration

Partner

Knowledge from various standpoints

Online environment where new value is realized through collaboration

■Hitachi Solutions DX Lab.

Activities for creating service ideas from needs and linking them to the business model

Idea creation

Hypothesis building

Prototyping value verification

Business model building

■Development and operation environment in which service ideas created by collaboration are realized in short time and at low cost

The Overall Strength of Hitachi Group

- Technology and know-how of Hitachi, which is generated numerous manufacturing locations and facilities
 - Digital Systems & Services
 - Green Energy & Mobility
 - Connective Industries
- Experience in digital business and research in cutting-edge technology

We aim to improve people's Quality of Life through sustainable management.



Digital Solutions Business and Sustainability

The United Nations has adopted 17 Sustainable Development Goals (SDGs) to be achieved by 2030, including goals for ending poverty, fighting inequality and injustice, and tackling climate change. As members of the Hitachi Group, we are powerfully promoting the digital solutions business under the corporate philosophy of

“Create a bright future for the global community collectively with reliable technologies and advanced solutions”.

Our business creates new economic, social and environmental value, while also reducing negative impacts on society and the environment.



Intellectual Property

We strive to respect the intellectual property rights of others while protecting and utilizing our company's intellectual property rights. Moreover, in accordance with the Hitachi Group Code of Ethics and Business Conduct we conduct investigations prior to research and development of products and technologies and strive not to infringe on intellectual property rights.



Human Rights

Respect for human rights is clearly stated in Hitachi Group Code of Ethics and Business Conduct and Hitachi Group Human Rights Policy, and we have established the Human Rights Awareness Promotion Committee.

We work to prevent and quickly rectify compliance violations, including human rights violations through our the Compliance Reporting System and the Harassment Reporting System. Also, we implement education geared to awareness of human rights among employees.



Security to Support a Safe and Secure Digital Society

In the modern digital society, security risks represent threats to society overall. We support realization of a safe and secure society through measures ranging from prevention of information leaks to countermeasures for addressing cyber attacks and vulnerabilities.



Agricultural Innovation through Collaboration

In cooperation with an Indian IT company, Hitachi Group has pooled its resources to provide an agricultural harvest forecasting and damage assessment system that utilizes remote sensing and geospatial technology. This makes it easier to change cropping patterns, etc. and is contributing to improving productivity and increasing farm incomes.



Workstyle Innovation

We powerfully support reform of corporate work through realizing diverse work styles and promoting automation and greater efficiency through RPA and so on. Also, utilizing human resources data, work logs, organizational surveys and so forth, we contribute towards balancing individual happiness with organizational growth.



Environment

Hitachi Solutions Group is promoting environmental activities based on ISO14001.

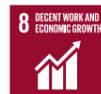


Workstyle Reform

We conduct initiatives aimed at balancing and maximizing the company's growth and the happiness of employees including their health and job satisfaction.

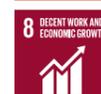
Supporting diverse workstyles

We promote teleworking, satellite offices, morning shifted work, utilization of annual leave with pay and so on. Also, we have introduced RPA (Robotic Process Automation) throughout the company and are working to improve productivity.



Diversity

We build an organization in which women, foreign nationals, human resources with disabilities and so on can display their capabilities. We also promote women's careers through staging the Female Managers' Conference, establishing working groups in the business units and so on.



Main Awards in this Field

Selected for "FY2014 Diversity Management Selection 100" by the Ministry of Economy, Trade and Industry



Acquisition of three-star certification for Minister of Health, Labour and Welfare certification ("L-Star Certification") based on the Act on Promotion of Women's Participation and Advancement in the Workplace



Receipt of an "Honorable Mention for Basic Achievement in the 2014 J-Win Diversity Awards"



Human Resources Development

In addition to building an education system for nurturing human resources endowed with high-level skills, we implement events for improving the areas of specialty of employees.

Deploying training of the next generation of human resources with Waseda University

We implement security classes, in which Hitachi Solutions engineers work as lecturers, together with Waseda University. We offer learning opportunities to students concerning security technology, which is essential for building convenient and safe social infrastructure.



Major Initiatives through the Digital Solutions Business

Passing on Expert Technology through AI Image Recognition

We provide a system that utilizes AI technology to conduct image recognition and automate the visual inspection of components. Through stabilizing the quality of products irrespective of the skill level of engineers, we contribute towards resolving issues in inheritance of expert technology in manufacturing.



Safe and Convenient Sophisticated Road Traffic System

We have developed car-to-car communications middleware platform technology that gathers and analyzes information surrounding automobiles and provides information useful for supporting driving. We are striving to realize driving support that enhances automobile safety and environmental friendliness.



Making Waves on the Global Stage. Hitachi Solutions "Team AURORA"

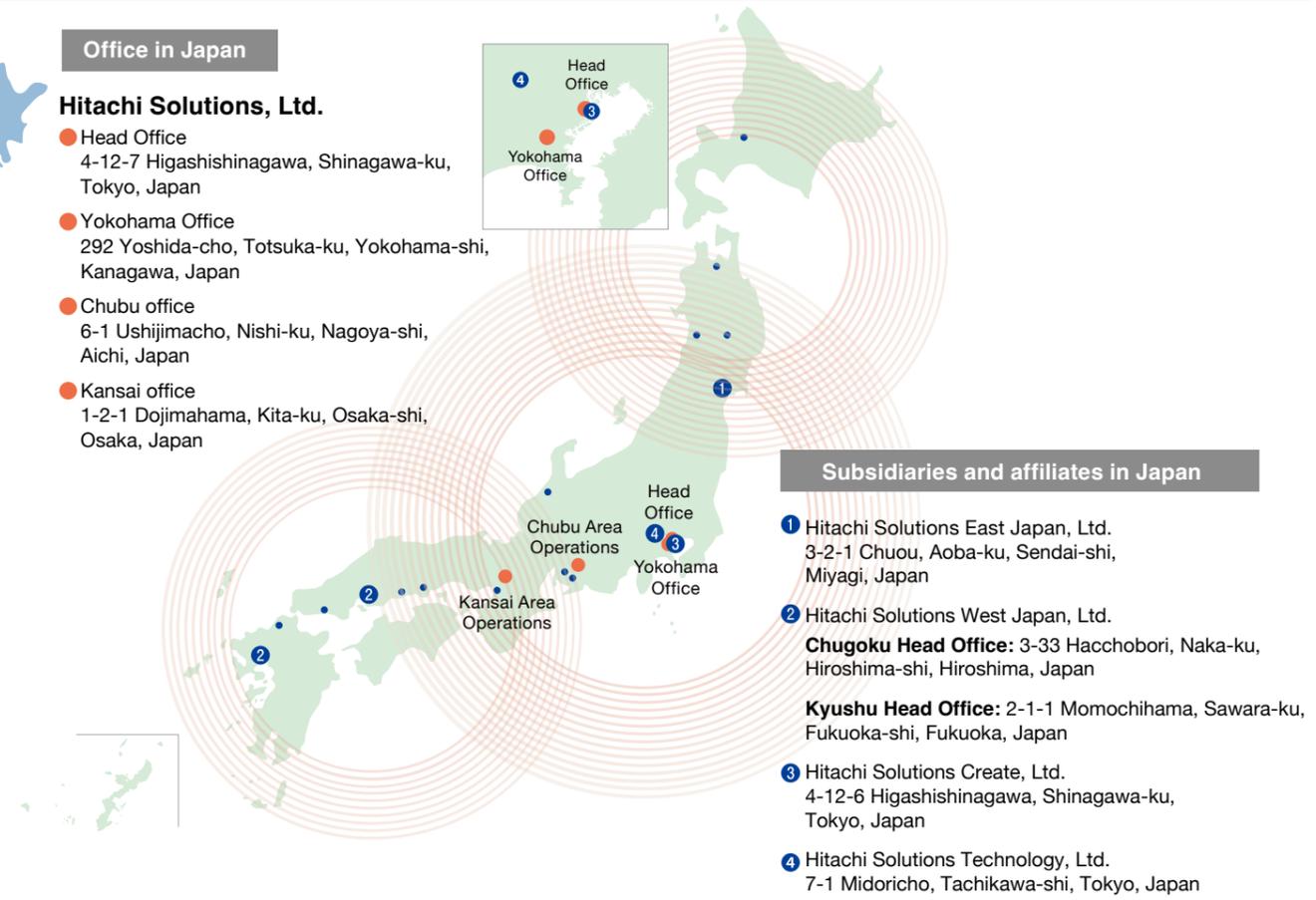
As a sport representing Hitachi Solutions, the entire company is behind our team, "AURORA", and we have established an environment in which talented athletes with disabilities can devote themselves to the sport. In November 2004, Hitachi Solutions established the ski team for athletes with disabilities, and its subsequent achievements have included claiming medals at five consecutive Paralympics. In April 2014, we established a new "wheelchair track and field division". This is expanding its activities as a comprehensive para-sports team for players with disabilities, aiming to be active in both the summer and winter Paralympics.



GO! AURORA!

We will support your business worldwide.

Hitachi Solutions Group Network



Major Business Partners

- | | |
|--------------------------------|----------------------------|
| ALAXALA Networks Corporation | Oracle Corporation Japan |
| Amazon Web Services, Inc. | Palo Alto Networks, Inc. |
| AppDynamics International Ltd. | Proofpoint, Inc. |
| Array Networks, Inc. | PTC Japan K.K. |
| Atlassian Pty Ltd. | QlikTech Japan K.K. |
| Automation Anywhere, Inc. | Robust Intelligence, Inc. |
| BlackBerry Limited | Salesforce Japan Co., Ltd. |
| Business Engineering Corp. | SAP Japan Co., Ltd. |
| Croudera, Inc. | ServiceNow Japan G.K. |
| Fortinet, Inc. | Snowflake Inc. |
| Google Cloud Japan G.K. | Splunk Inc. |
| Juniper Networks, Inc. | WingArc1st Inc. |
| Microsoft Corporation | Workato, Inc. |
| Nihon Synopsys G.K. | Workday, Inc. |
| Okta, Inc. | Zscaler, Inc. |

Major Awards

- Awarded the "APJ Distributor of the Year" by Okta, Inc. for the second consecutive year (2023)
- Awarded as winner the "Microsoft Partner of the Year 2023, Low Code Application Development" by Microsoft Japan Co., Ltd. (2023)
- Awarded the "2022 Japan Excellence Support Partner of the Year" by BlackBerry Limited for the seventh consecutive year (2023)
- Awarded the "mcfame Award 2023, Partner of the Year" by Business Engineering Co., Ltd. for the sixth consecutive year (2023)
- Awarded the "Gold prize" of "PRIDE Index 2023" (to evaluate corporate efforts to support inclusiveness for LGBT employees) by Japanese nonprofit group, "work with Pride" (2023)
- Awarded the "Sports Service Organization Award" by the Ministry of Education, Culture, Sports, Science and Technology (2022)
- Certificated for the "2024 Certified Health and Productivity Management Organization Program – White 500" by the Ministry of Economy, Trade and Industry (2024)
- Selected for the "Digital Transformation Certification" by the Ministry of Economy, Trade and Industry (2022)

Corporate Data

Corporate Name	Hitachi Solutions, Ltd.
Address	Head Office 4-12-7 Higashishinagawa, Shinagawa-ku, Tokyo, Japan Tel: +81-3-5780-2111
Founded	September 21, 1970
Representative	Tsugio Yamamoto, President and Chief Executive Officer
Capital Stock	20 billion yen
Revenue	184.7 billion yen (term ending March 2023, non-consolidated)
Employees	4,996 (as of September 30, 2023, non-consolidated)

■Head Office



■Corporate History

Sep. 1970	Hitachi Software Engineering Co., Ltd. established in Totsuka-ku, Yokohama
Sep. 1978	Hitachi Computer Consultant Co., Ltd. established in Shinagawa-ku, Tokyo (Renamed as Hitachi Systems Engineering, Inc.)
Jan. 1991	Established Hitachi Software Engineering America Ltd. in the United States. (Currently Hitachi Solutions America, Ltd.)
Apr. 2000	Hitachi System Engineering, Inc. merged with Hitachi Seibu Software, Ltd., and Hitachi Chubu Software, Ltd., and renamed Hitachi Systems & Services, Ltd.
Dec. 2003	Established Hitachi Software Engineering (UK) Ltd. in the United Kingdom. (Currently Hitachi Solutions Europe Ltd.)
Oct. 2010	Hitachi Software Engineering Co., Ltd. and Hitachi Systems & Services, Ltd. merged to form Hitachi Solutions, Ltd.
Oct. 2011	Established Hitachi Solutions (China) Co., Ltd. in China
Apr. 2012	Microsoft Dynamics Business was transferred by Hitachi Consulting Corporation. Established Zhejiang Hitachi Solutions Software Service Co., Ltd.
Apr. 2013	Established Hitachi Solutions Canada, Ltd.
Jun. 2013	Established Hitachi Solutions India Pvt. Ltd.
Apr. 2015	Transferred system solution businesses in the society, finance and public sector to Hitachi, Ltd. Established Hitachi Solutions Asia Pacific Pte. Ltd. in Singapore
Dec. 2015	Acquired Ignify group which had offices in the US, India and South East Asia
May. 2016	Changed name of the subsidiary of Ignify in Philippines to Hitachi Solutions Philippines Corporation
Jun. 2016	Changed name of the subsidiary of Ignify in Thailand to Hitachi Solutions (Thailand), Ltd.
Jun. 2018	Acquired Implexis GmbH which has four offices in Germany
Jan. 2019	Renamed Implexis GmbH as "Hitachi Solutions Germany GmbH", and purchased the American firm Capax Global, LLC, which has strengths in cloud and AI
Apr. 2019	Changed the status of Hitachi Solutions (China) Co., Ltd. from a subsidiary to an affiliated company

■Organization

Current as of April 01, 2024



■Executive Officer

Current as of April 01, 2024

President and Chief Executive Officer	Tsugio Yamamoto
Senior Vice President and Executive Officer	Jinichi Hirano
Senior Vice President and Executive Officer	Hideji Morita
Vice President and Executive Officer	Takeshi Akiyama
Vice President and Executive Officer	Naohiko Kagawa
Vice President and Executive Officer	Hideki Taya
Vice President and Executive Officer	Hiroaki Handa
Vice President and Executive Officer	Jirou Watabe
Executive Officer	Hiroki Ito
Executive Officer	Tooru Oike
Executive Officer	Souichirou Ohara
Executive Officer	Tetsuya Kato
Executive Officer	Akira Sato
Executive Officer	Tetsuya Cho
Executive Officer	Satoko Tsukiori
Executive Officer	Takashi Hino
Executive Officer	Takeshi Yoshikawa

As an IT service provider playing a key role in Digital business of the Hitachi Group, Hitachi Solutions has provided various solutions globally to support social lifestyles and corporate activities.

Since our founding, we have regarded our employees as our most precious corporate resource, and have poured energy into work style reform, diversity management, and human resources development. Utilizing our high level of technical prowess, we have developed our own products and services. We have also established offices in the United States, and actively incorporate cutting-edge digital technologies throughout the world.

Currently, the world is facing not only frequent natural disasters, resource depletion, and an epidemic but cyberattacks and other new risks that accompany the digitization of social infrastructure. As uncertainty in the business environment rises, companies are required to adapt flexibly to changes and achieve sustainable value improvement.

Guided by the principles of environment, resilience, and safety and security, and through collaboration with our stakeholders, we, as a member of the Hitachi Group, make full use of our digital technology and solution capabilities to support customer problem-solving.

While continuing to devote all its resources to ensure that people can live comfortably, Hitachi Solutions Group will continuously create new value and fulfill its corporate social responsibility. We also hope to contribute to the realization of a society that is sustainable 50 or even 100 years in the future.

On behalf of Hitachi Solutions, I look forward to your continued support and guidance.

Tsugio Yamamoto
President and Chief Executive Officer



Hitachi Solutions Corporate Philosophy

Look forward and spearhead change.
Create a bright future for the global community collectively
with reliable technologies and advanced solutions.

Management Vision

Deliver new perspective of globalization and digitalization to all.

Accelerate collaboration that inspires revolution. Build societies in which new values can be enjoyed by everyone.

Harmony, Sincerity and a Pioneering Spirit

Hitachi was founded on the concept of Harmony, Sincerity and a Pioneering Spirit. Hitachi Solutions also, as part of the Hitachi Group, has taken up this founding spirit to embrace the spirit of cooperating with each other and adopting a sincere approach to all of our business activities. Hitachi Solutions aims to continue to challenge new boundaries and keep moving forward to establish itself as a global leader in new fields of technology and to foster the development of state-of-the-art technologies, know-how and deliver results in a broad range of fields.